

ST PANCRAS CLINICAL RESEARCH LTD

PATIENT PRIVACY POLICY

St Pancras Clinical Research Limited (SPCR) provides clinical trial and recruitment services for pharmaceutical and clinical research organisations.

This policy sets out how the company uses and protects the information you provide when you: access the St Pancras Clinical Research website and Social Media sites; contact us directly by telephone; or, visit our London clinic. We will only collect personal data from you if you choose to register an interest in taking part in our clinical trials. Strict confidentiality is assured at all stages of your contact with us.

DATA PROTECTION

St Pancras Clinical Research Limited will hold your details in accordance with the UK Data Protection Act (1998). SPCR is registered with the Information Commissioner's Office for Data Protection (Registered Data Controller Number: ZA202021).

The data we request from you could be personal contact details such as telephone number or email address, your preference for how we may contact you, or medical and family history; although, this list is not exhaustive.

If you decide to register your interest with us and then consent to fill out a form online or over-the-phone, the personal data collected from you will be held electronically on our confidential database.

By filling out one of our forms, we consider that this is your consent to give us permission to hold your details. This information will only be used by SPCR-authorized persons and will not be passed on to any third parties, unless it is necessary (for example, your address may be given to the taxi driver who is bringing you to our clinic). Any information you disclose will be used only for carrying-out a trial, and will be on a need-to-know basis.

Our website aggregates information on how the site is used but it does not collect any personally identifiable data during this process.

If you continue your interest in taking part in a study, the pharmaceutical company running the clinical trial will only have access to your sex, date of birth, initials, and randomised subject number (this number is assigned to you only if you are accepted onto a trial so that you remain anonymous). Further personal information, beyond that which is available from your online forms or over-the-phone conversation with our staff, will be collected only with your verbal consent. We will also ask you to sign a consent form on your first visit to our London clinic to allow us to hold your details and contact your GP to obtain a copy of your confidential medical records.

SPCR uses the information gathered to respond to your enquiry, inform you about suitable upcoming clinical trials that may be of interest to you, arrange appointments to attend our clinic, and periodically to send communications about upcoming clinical trials. With your permission, SPCR may also contact you to participate in patient insight surveys to help us improve our services.

If you choose to leave our confidential SPCR database, please simply contact our Patient Engagement Team using the Contact Us page on our Patient website (www.stpancrasclinicalresearch.com) or email us at patientcare@stpancrasclinical.com. We will then remove your personal information and contact details from our database and we will not contact you again.

We ensure that all our work meets the international ethical guidelines and regulatory framework for medical research set by the International Council for Harmonisation of Technical Requirements for Pharmaceuticals for Human Use (ICH).

"The rights, safety and well-being of trial subjects (patients) are the most important consideration, and should prevail over the interest of science and society." Helsinki Declaration (1975, First Revision). Item 2.3 ICH Good Clinical Practice.

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